

Tech Tips

iGuard®

Monthly Technical Bulletin from Richy Lewis, Technical Support Engineer

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Hello Everyone,

July has come and gone in a complete blur. I've spent a good bit of time working on documentation and hope to have a handful of new documents for the ISC show in September. I've also spent some time at different customer sites studying electrical problems and looking at what has been done well. We have been working hard to find reliable installers here in Florida and it is proving very difficult. I think we have found a good company in Jacksonville and one in Boca Raton as well.

I have received a lot of calls about integration with different software packages and systems this month. Several customers were looking at cross referencing iGuard® data with data from other systems. For that reason, this month's tech tip is about report generation

iGuard supports report export in both MS Excel and text format. Use the embedded Web interface to export the Access Log, Attendance, and Daily In/Out reports. For more detailed reporting, install iServer. Your ODBC compliant data-store has the ability to run complex queries on the data from iGuard®, providing you with robust reporting and integration capabilities. iServer is free and can be downloaded at <http://www.lucky-tech.com/us/downloads.php>

Keep in mind you can also call or e-mail me any time for help with planning, installing, and supporting your iGuard® systems.

Best Regards,

Richy Lewis